

HAMBLETON DISTRICT COUNCIL

Report To: Scrutiny Committee
7 September 2017

From: Director of Finance (s151 Officer)

Subject: **COUNCIL PERFORMANCE 2017/18 (QUARTER 1)**

All Wards

1.0 PURPOSE AND BACKGROUND:

- 1.1 The revised Council Plan for 2015-2019 was adopted by Council on 18 July 2017.
- 1.2 The Council Plan shows the Council's goals with measurable outcomes in the form of Council Key Performance Indicators (KPIs). The Council's approach to performance management is designed to ensure that priorities are effectively implemented, monitored and managed to achieve real improvements in the quality of life in the local community.
- 1.3 This report provides the Scrutiny Committee with details on progress towards the Council's aims together with information on indicators performing exceptionally well, and actions to address areas of under-performance at 2017/18 Quarter 1.
- 1.4 Progress is reported on a cumulative year-to-date basis, with actual results achieved during Q1 also provided to enable a comprehensive review.
- 1.5 The Council's Performance and Risks are also reported quarterly to Management Team.
- 1.6 The public has access to this information through these quarterly performance reports.

2.0 LINK TO COUNCIL PRIORITIES:

- 2.1 An overview of performance against each Council priority is attached in Annex 'A'.
- 2.2 In summary, 72% or 23 KPIs performed on or above target at Quarter 1.
- 2.3 Of the KPIs successfully meeting their targets, the following achieved notable progress:

2.3.1 Achieve a level of Business Rate collection of 98%

Target Q1 – 25%. Actual Q1 – 36.39%

Above target. This is an increase on the outturn at the same time last year and is expected to be on target for the year end.

2.3.2 Maintain, each year, a minimum 5-year supply of deliverable housing sites

Target Q1 – 5yrs. Actual Q1 – 8.7yrs

Position at 30th June 2017: Supply = 2,917 units; 5-yr requirement = 1,680 units (incl 5% buffer), 1-yr requirement = 336 units (incl 5% buffer). $2,917 / 336 = 8.7$ yrs
The Council has a positive attitude to development and is keen to facilitate housing. Following publication of the 2016 Strategic Housing Market Assessment (SHMA) the Council is in a position to calculate its 5-year supply using a more robust methodology which excludes low housing rates during the recession i.e. pre- 2014, and using up-to-date population statistics. On this basis we have been able to

clearly calculate the exact figure, previously included in the commentary, and give it prominence in this report.

In the interest of transparency, as advised in 2016/17 Q4, we propose to publish this calculation twice a year.

2.3.3 Ensure 70% homeless enquiries result in preventions.

Target Q1 – 70%. Actual Q1 – 94%

Total of 146 preventions in Q1 as follows: 26 Housing Options team ; 91 Developing Initiatives Supporting Communities (DISC); 29 Citizens Advice Bureau (CAB). Total enquiries dealt with in Q1 = 155

2.4 The KPIs not meeting their target at Q4 are:

2.4.1 Process new housing benefit claims within 20 days in line with North Yorkshire authorities

Target Q1 – 20 days. Actual Q1 – 30.09 days.

The processing times are improving in the right direction with the monthly days of April – 31.78 days, May –36.55 days, June – 24 days

2.4.2 Process new council tax claims within 20 days in line with North Yorkshire authorities

Target Q1 – 20 days. Actual Q1 – 33.3 days.

Processing times each month were April – 36.5 days, May – 33.69 days, June – 30.38 days

2.4.3 Process council tax changes in circumstance within 7 days in line with North Yorkshire authorities

Target Q1 – 7 days. Actual Q1 – 8.22 days.

Processing times each month were April – 6.22 days, May – 8.77 days, June – 9.86 days.

The result in each of the above three KPIs is below expectations. This is due to the combined effects of a backlog in Q4, absence of staff through sickness and delays in Universal Credit information being made available.

2.4.4 Achieve 70% of private sector rented properties compliant following inspection.

Target Q1 - 70%. Actual Q1 – 29%.

Seven reactive housing inspections have been carried out and two were found to be compliant. Action is underway to address the issues in the non-compliant properties.

Inspections of properties are carried out using the Housing Health and Safety Rating System (HHSRS), a risk-based assessment tool that identifies hazards in dwellings and evaluates their potential effects on the health and safety of occupants, particularly of vulnerable people. It is used to assess whether a dwelling meets the statutory minimum standard for housing in England.

Whilst the authority has no direct control over inspection outcomes, we work proactively with Landlords to provide advice and guidance on the regulations and regularly attend the landlords' forums established in 2016 by the Housing Options Team. Further work is in development investigating opportunities for funding bids to assist landlords address energy inefficiencies.

2.4.5 Deliver an effective and efficient refuse and recycling collection service by completing route optimisation by April 2018.

Target Q1 - 10%. Actual Q1 – 5%.

Profile : Q1-10%, Q2-40%, Q3-70%, Q4-100%
Q1 – staff shortages impacted on progress

2.4.6 Achieve 80% success rate in defending appeals where major developments are refused planning permission

Target Q1 –80%. Actual Q1 – 50%.

Primrose Hill, Dalton: Dismissed

2.4.7 Deliver a total of 120 affordable homes (including 20 rural)

Target Q1 – 30 = 25%. Actual Q1 – 23 = 19%.

2 units at Leeming, and 21 units at Sowerby Gateway all delivered without grant funding through negotiation on market housing sites. (including 2 x 4 bed for shared ownership). Work is ongoing to achieve the target

2.4.8 Deliver a total of 20 affordable homes in rural locations

Target Q1 – 5 = 25%. Actual Q1 – 2 = 10%.

2 units at Leeming delivered without grant funding through negotiation on market housing sites. Work is ongoing to achieve the target.

3.0 CONCLUSIONS:

3.1 Performance against the revised Council Plan 2015-19 key priorities is being managed and action plans have been developed to address areas of weaker performance to assist the Council to progress to meet its priorities.

4.0 RECOMMENDATION:

4.1 It is recommended that the Scrutiny Committee considers the progress made at Q1 against the Council Plan 2015-19, as detailed in Annex 'A'.

LOUISE BRANFORD-WHITE
DIRECTOR OF FINANCE (S151 OFFICER)

Background papers: None

Author ref: Louise Branford-White, Director of Finance (s151 officer)
Direct Line No: (01609) 767024

Pam Channer, Performance & Improvement Officer
Direct Line No: (01609) 767034

Council Performance Quarter 1

1 April – 30 June 2017

This report provides information on performance towards the Council Business Plan Priorities for the first quarter of 2017/18, as reported to the Management Team on 9 August 2017.

Key Priorities:

- Driving Economic Vitality
- Enhancing Health & Wellbeing
- Caring for the Environment
- Providing a Special Place to Live

PRIORITY – Driving Economic Vitality

Purpose: <ul style="list-style-type: none"> - Promote growth of local economy - Support economic growth through planning - Enable businesses to set up and grow - Provide business friendly services - Establish links with education - Maximise private sector investment in the district - Improve market town vitality and viability 	Outcome: <ul style="list-style-type: none"> - New business & commercial openings made available - Increased grant availability and opportunities for young people - Businesses stay, grow and relocate to the area - Support developers to achieve planning permission for new homes, businesses, industrial developments & infrastructure - Community Infrastructure Levy is implemented to assist economic development - Land is allocated to meet employment needs until 2035 through the new Local Plan 			
Indicator	Target / Benchmark	Quarter 1	YTD	Q1 Actions / Comment
Facilitate 25 young people into local small businesses by April 2018 through Apprenticeships	25	11	11	11 approved applications. Of these approvals there are 4 apprentices in place and 1 apprentice will start their training in September 2017. 1 application was declined on the basis the business had previously received funding for 2 apprentices. 17 enquiries have been received. If an application is not received after 1 month contact is made to see if they have any queries/progressing.
Facilitate 7 graduates into Hambleton businesses by April 2018 through the Graduate Scheme	7	0	0	Scheme under review
Support £2m of new business investment in Hambleton	£2m	N/A	N/A	Annual target; to be reviewed at end of Q2
Increase footfall across Hambleton's Market Towns by 5%	5%	N/A	N/A	We will be baselining this for the remainder of 17/18 and looking for the increase in 18/19 - unfortunately this is a longer term target in reality as we would expect 20% increase after 4-5 years of running the programme, so the initial target looks quite small as we expect growth in this area to be on an exponential not linear basis. Monitor only during 2017/18.
Achieve a level of Business Rate collection of 98%	98%	36.39%	36.39%	Above target. This is an increase on the outturn at the same time last year and is expected to be on target for the year end.

Indicator	Target / Benchmark	Quarter 1	YTD	Q1 Actions / Comment
Achieve a level of Council Tax collection of 98%	98%	30.55%	30.55%	This is expected to be on target by the end of the year. Universal Credit may have some impact on customers' ability to pay on time so some monitoring through the recovery process should inform of any problems which may need addressing in the long term.
Ensure the actual amount of Business Rates collected against the budget is £27.2m in 2017/18	£27.2m	£10,174,633	£10,174,633	The target is based on the estimate of rates to be collected.
Increase the number of major planning applications determined within 13 weeks, or as agreed with the applicant, to 80%.	80%	83.3% (5 out of 6)	83.3% (5 out of 6)	Reflects collaborative work with agents and developers
Increase the number of minor planning applications determined within 8 weeks, or as agreed with the applicant, to 85%	85%	85.4% (94 out of 110)	85.4% (94 out of 110)	Reflects collaborative work with agents and developers
Achieve 80% success rate in defending appeals where major developments are refused planning permission	80%	50% (1 out of 2)	50% (1 out of 2)	Primrose Hill, Dalton: Dismissed

Other activity and items of interest for this Priority during Quarter 4

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Business & Economy	Northallerton BID	<ul style="list-style-type: none"> BID – Operating agreement finalised and with BID to sign off. Manager in post and working groups on business plan themes established
	North Northallerton Development Association (NNDAs)	<ul style="list-style-type: none"> Phase 1 of work on the link road underway, phase 2 designs have been commissioned and meetings with Network Rail held. Currently on track to deliver by December 2018
	Central Northallerton	<ul style="list-style-type: none"> Connections project is progressing well, further consultations have been held and letters of support gained. Working on a bid with North Yorkshire County Council for Norther Powerhouse Investment Fund (NPIF) funding of £2.3m towards a £3.4m improvement scheme. Work progressing on a revision of the business case for funds from the Local Enterprise Partnership for the prison redevelopment.
	Dalton Bridge	<ul style="list-style-type: none"> Continued work on project and working closely with North Yorkshire County Council, Local Enterprise Partnership and businesses
	Leeming Bar	<ul style="list-style-type: none"> Managing the Leeming Bar site 1 feasibility study.
	Vibrant Market Town Project	<ul style="list-style-type: none"> Primary project research is now largely complete and the testing of research findings / project recommendations with stakeholders is well underway. A number of Economic Development Focus Group member briefings have been held to shape these recommendations. Markets review started in all Hambleton District Council towns and some comparator towns. Business Roundup transferred onto a digital platform

Other activity and items of interest for this Priority during Quarter 4		
Business & Economy	Business support	<ul style="list-style-type: none"> Stokesley Wi-Fi - Broadband Line been ordered for Town Hall and roll out of capital equipment installation to follow. All legal documents agreed. Federation of Small Business -17 new members joined in this quarter
Corporate Finance	Visit from Department of Communities & Local Government (DCLG)	<ul style="list-style-type: none"> Department of Communities & Local Government (DCLG) came to visit Hambleton District Council on 26th June 2017 as one of twelve councils selected from 480. Louise Branford-White, Saskia Calton and Ian Godfrey met with them to go through the Efficiency plan and to talk through the different projects that the Council has taken on. The visit finished by showing the visitors the Hambleton Leisure extension site, the North Northallerton housing site as well as the Former Prison in Northallerton.
Planning	GIS and Addressing	<ul style="list-style-type: none"> Attended Geoplace Exemplar Awards/Conference in Leeds on 11th May 2017
	Self & Custom Build Housing	<ul style="list-style-type: none"> A conference was held on 24th April 2017 in Easingwold for Small Builders, Custom and Self Builders and communities interested in Community Led Housing
	Heritage	<ul style="list-style-type: none"> Human Element Leadership and Management (HELM) Course (Assessing significance of historic assets) on 11th May 2017
	Archaeology in practice	<ul style="list-style-type: none"> Conference attended by Development Management planners looking at the implications of archaeology for development.

PRIORITY – Enhancing Health & Wellbeing

Purpose:

- Improve the health and wellbeing of people by providing and supporting community inclusive facilities, activities, events and interventions
- Protect consumers from health risks relating to hazardous food, drink and water supplies.
- Protect residents from hazardous conditions in privately rented housing.

Outcome:

- Increased physical activity participation rates & therefore improved health
- Reduction in health threatening conditions
- Improved health & wellbeing through community events, initiatives, programmes & activities
- Increased child safety through learning to swim
- Reduced crime and disorder and reduced fear of crime Improved community cohesion & quality of life
- Improved standard of hygiene in food businesses
- Reduced health risk due to non-compliant private water supplies
- Improved quality of private rented sector housing

Indicator	Target / Benchmark	Quarter 1	YTD	Q1 Actions / Comment
Achieve an average health & fitness membership base of 2,765	2,765	2,761	2,761	Slightly below target no significant issues
Achieve £2.7m of leisure centre income	£2.7m	£630,143	£630,143	Profile: Q1 = £621k, Q2 = £719k, Q3 = £655k, Q4 = £705k = Total £2.7m
Achieve 2,632 junior members on the 'learn2 swim' programme	2,632	2,626	2,626	Slightly below target no significant issues
Allocate 100% of £145k community grants	£145,000k	£20,000k	£20,000k	Small grant scheme - £20k fund – 100% allocated in Q1 to 11 projects; Making a Difference Grants - £125k fund – to be allocated in Q3
Complete 345 food hygiene inspections.	345	91	91	To complete 345 of the total 708 by the end of the year. This is a realistic target based on the resources in the team and it is acknowledged that the remainder will require inspection. The target has been exceeded in Quarter 1. Profile : Q1 - 50; Q2 - 80; Q3 - 82; Q4 - 133 = 345
Complete 47 private water supply risk assessments	47	7	7	To complete 47 assessments by the end of the year. The low target set in Q1 was to take into account planned officer leave. Profile : Q1 - 5; Q2 - 12; Q3 - 12; Q4 - 18 = 47

Indicator	Target / Benchmark	Quarter 1	YTD	Q1 Actions / Comment
Achieve 70% of private sector rented properties compliant following inspection.	70%	29%	29%	Seven reactive housing inspections have been carried out and two were found to be compliant. Action is underway to address the issues in the non-compliant properties.

Other activity and items of interest for this Priority during Quarter 1

Leisure & Communities	Dance event	<ul style="list-style-type: none"> ▪ Celebration of Dance event was held on 11 June – 40 participants took part in a range of dance taster sessions at the Forum, Northallerton
	Bedale community tidy-up	<ul style="list-style-type: none"> • Bedale Area Partnership organised a Summer Spruce Up with over 20 volunteers and Council Waste and Street Scene, Communities and Business and Economy supporting
	Making Every Contact Count	<ul style="list-style-type: none"> • 10 staff have completed the Train the Trainer – Making Every Contact Count which is a Public Health initiative to encourage people to support people with low level health interventions
	Bedale Public Art	<ul style="list-style-type: none"> • Artists have re-designed the Gateway public art piece following the consultation in Jan/Feb. This will be on display in Bedale from 12 July – 21 July.

PRIORITY – Caring for the Environment

Purpose: <ul style="list-style-type: none"> - Improve efficiency of waste collections and recycling - Improve customer satisfaction - Reduce CO2 and improve energy efficiency 	Outcome: <ul style="list-style-type: none"> - Efficient collection rounds with fit for purpose fleet - Decreased landfill waste - Improve service to customers - Environmental sustainability 			
Indicator	Target / Benchmark	Quarter 1	YTD	Q4 Actions / Comment
Achieve a minimum customer satisfaction rating of 90% for the Council's waste collection service	90%	93%	93%	Qtr 1: Face to Face 100%, Tel 98%, Web 83%
Maintain overall kerbside collected waste at 412 kg/ph/year	412 kg/ph	103.87 kg est	103.87 kg est	Reported quarterly in arrears. This is very difficult to predict, charges at HWRC and garden waste charges will have an impact, some residents will dispose garden waste via household waste bin
Maintain a recycling rate of 47% (including garden waste)	47%	58% est	58% est	Reported quarterly in arrears. This is very difficult to predict, charges at HWRC and garden waste charges will have an impact, some residents will dispose garden waste via household waste.
Deliver an effective and efficient refuse and recycling collection service by completing route optimisation by April 2018.	100% April 2018	5%	5%	Profile : Q1-10%, Q2-40%, Q3-70%, Q4-100% Q1 – staff shortages impacted on progress
Improve efficiency in public lighting by reducing energy consumption by 30,000 Kwh	30,000 kwh	0 kwh	0 kwh	Achieve or better the energy saving profile through implementation of LED lighting scheme to reduce lighting energy inventory as measured by Estimated Annual Consumption (EAC). Baseline EAC 01 March 2017 – 862,931 Savings profile: Q1 = 0, Q2 = 7,500kwh, Q3 = 7,500kwh Q4 = 15,000kwh = Total £30,000kwh.

PRIORITY – Providing a Special Place to Live

Purpose: <ul style="list-style-type: none"> - Provide an adequate amount of housing to meet the housing needs of all - Provide support to residents to prevent homelessness - Support people to lead independent lives 	Outcome: <ul style="list-style-type: none"> - Housing sites are made available for market and affordable housing - Achieve affordable housing and appropriate housing mix - Provide financial support for residents to live in the district independently Provide support to residents to prevent homelessness 			
Indicator	Target / Benchmark	Quarter 1	YTD	Q4 Actions / Comment
Maintain each year a minimum 5 year supply of deliverable housing sites	5 yrs	8.7 yrs	8.7 yrs	Position at 30th June 2017: Supply = 2,917 units; 5-yr requirement = 1,680 units (incl 5% buffer); 1-yr requirement = 336 units (incl 5% buffer); 2,917 / 336 = 8.7yrs
Publish the new Local Plan by January 2018	100% Jan 2018	33%	33%	Additional Sites consultation completed and final site assessment underway; majority of policies drafted. Additional work required re: Leeming Bar and housing requirements to be reported to December Cabinet. New Local Development Scheme to be prepared to reflect this. Potential profile Q1 - Q3 = 33%, Q4 - completed
Deliver a total of 120 affordable homes (<i>including 20 rural</i>)	120	23	23	2 units at Leeming, and 21 units at Sowerby Gateway all delivered by planning gain (including 2 x 4 bed for shared ownership)
Deliver a total of 20 affordable homes in rural locations	20	2	2	2 units at Leeming delivered by planning gain
Ensure 70% homeless enquiries result in preventions.	70%	94% [146 preventions / 155 enquiries]	94% [146 preventions / 155 enquiries]	Total of 146 preventions in Q1 as follows: 26 HOT; 91 DISC; 29 CAB. Total enquiries dealt with in Q1 = 155

Indicator	Target / Benchmark	Quarter 1	YTD	Q4 Actions / Comment
<p>Ensure a total of £326,000 is committed to disabled facilities applications</p> <p><i>During Q1 additional Government funds were allocated through the Better Care Fund providing a total for 2017/18 of £503,505</i></p>	<p>£503,505</p> <p><i>(incr from £326,000 in Q1)</i></p>	<p>£112,103</p> <p>(22%)</p> <p>(£25,153 spent, £86,950 committed)</p>	<p>£112,103</p> <p>(22%)</p> <p>(£25,153 spent, £86,950 committed)</p>	<p>4 adaptations completed.</p> <p>The Council grant allocation has been increased to £409,000 for 2017/18. The Supporting People Commissioning Body is due to de-commission the current Disabled Facilities Grant service on 31st March 2018 and Hambleton needs to put alternative arrangements in place. The forthcoming de-commissioning may impact negatively on service delivery in 2017/18. Achieving target spend is also dependent on the capacity of the service provider and the number of applications received.</p> <p>Profile - Q1 20% Q2 40% Q3 65% Q4 100%</p>
Process new housing benefit claims within 20 days in line with North Yorkshire authorities	20 days	30.09	30.09	The target is below expectations. This is due to the effects of a backlog in Q4, sickness absence which is improving and delays in Universal Credit information being made available. Processing times each month were: April – 31.78 days, May –36.55 days, June – 24 days
Process new council tax claims within 20 days in line with North Yorkshire authorities	20 days	33.30	33.30	The target is below expectations. This is due to the combined effects of a backlog in Q4, backlog of Council Tax discounts and resources and delays in Universal Credit information being made available. Processing times each month were April – 36.5 days, May – 33.69 days, June – 30.38 days
Process housing benefit changes in circumstance within 7 days in line with North Yorkshire authorities	7 days	7.29	7.29	The target is below expectations. This is due to the effects of a backlog in Q4. Processing times each month were April – 5.77 days, May – 7.8 days, June – 8.68 days
Process council tax changes in circumstance within 7 days in line with North Yorkshire authorities	7 days	8.22	8.22	The target is below expectations. This is due to the combined effects of a backlog in Q4, backlog of Council Tax discounts and resources and delays in Universal Credit information being made available. Processing times each month were April – 6.22 days, May – 8.77 days, June – 9.86 days

NEW CLAIMS PROCESSING TIMES in days *(recorded in arrears)*

North Yorks Region	2015-16		2016-17		Q1		Q2		Q3		Q4	
	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit
Craven	23.80	24.73	26.26	27.52	18.11	24.72						
Harrogate	20.25	18.26	19.52	21.35	23.04	20.32						
HAMBLETON	24.73	20.73	28.43	23.62	33.30	30.09						
Scarborough	14.56	17.24	16.66	18.27	20.25	22.69						
Selby	21.21	20.88	21.14	19.32	24.76	25.60						
Richmondshire	N/A	N/A	22.26	18.32	n/A	N/A						
Ryedale	24.46	19.50	38.11	32.16	37.61	44.30						

CHANGE IN CIRCUMSTANCES PROCESSING TIMES in days *(recorded in arrears)*

North Yorks Region	2015-16		2016-17		Q1		Q2		Q3		Q4	
	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit	C/Tax	H/Benefit
Craven	4.47	4.18	5.61	4.86	4.71	4.41						
Harrogate	5.86	3.97	6.56	5.18	6.34	6.30						
HAMBLETON	3.44	3.26	5.45	5.29	8.22	7.29						
Scarborough	3.78	2.93	4.53	4.39	5.46	5.96						
Selby	3.85	3.49	4.07	4.23	5.01	5.81						
Richmondshire	N/A	N/A	4.58	3.33	n/A	N/A						
Ryedale	2.62	3.23	4.84	5.10	11.49	6.74						

Other activity and items of interest for this Priority during Quarter 4

Customer Services & Communications	Customer demand	<ul style="list-style-type: none"> • Considerable customer support provided to customers and the Electoral Section for North Yorkshire County Council and general election • Backlog of work completed following extremely busy 2016/17 Q4 dealt with normal service resuming for back office support
Design & Maintenance	Events	<ul style="list-style-type: none"> • Joint organiser of the Northallerton Mayfair, 2017 event delivered. • Supported Northallerton Food festival and vintage car rally 'The Bishop Prince run' from Stokesley
Environmental Health	Environmental Protection	<ul style="list-style-type: none"> • Two environmental permit applications have been received, one of which has been issued.

Other activity and items of interest for this Priority during Quarter 4		
Environmental Health	Housing	<ul style="list-style-type: none"> • Letters and questionnaires sent out to 14 potential licensable Houses in Multiple Occupation. • Letter sent out to letting agents within the District advising on the Minimum Energy Efficiency Standards for domestic privately rented properties. • Residential team leader attended a landlord forum and gave a briefing on fire safety in rental properties in conjunction with the Fire Service.
	Communications	<ul style="list-style-type: none"> • Articles published in Insight relating to Energy Repayment Loans, works in default that were carried out to secure disused water tanks that were open for access, and a filthy and verminous property.
Human Resources	Equality and Diversity	<ul style="list-style-type: none"> • Hambleton have retained status as a Disability Confident Employer - this is until 7/6/2019
ICT	Election support	<ul style="list-style-type: none"> • General Election ICT support was delivered with extra information security measure in place
	HR support	<ul style="list-style-type: none"> • Digitized Learning and Development Booking process went live in May, much easier for staff to book training courses and enable HR to manage the requirement.
Legal	Elections	<ul style="list-style-type: none"> • Successfully conducted the North Yorkshire County Council Election in May (despite a number of staff vacancies within the department)
	Elections	<ul style="list-style-type: none"> • Successfully conducted the snap Parliamentary Election in June despite having only 5 weeks between the May election and a number of staff vacancies within the department
	Legal & Licensing	<ul style="list-style-type: none"> • Successfully defended an appeal at the Magistrates Court of a decision to revoke a taxi driver's badge (appealed to Crown Court to be heard in August)
	Legal	<ul style="list-style-type: none"> • Completed sale and transfer of Easingwold depot
Strategic Housing	Housing	<ul style="list-style-type: none"> ▪ 24th April – Housing and Planning Policy Manager and Rural Housing Enablers hosted a Conference for small builders, self and custom builders and communities wishing to progress a community Led Housing scheme
	Housing	<ul style="list-style-type: none"> ▪ Housing Options attended Housing Reduction Bill training on 14th June 2017.
	Housing	<ul style="list-style-type: none"> ▪ Landlords Forum held 28th June 2017